**Aligndent NK Limited – Grove House Orthodontics - COVID-19 Screening Appointment Questionnaire November 2020**

**If you answer YES to any of the questions below, your appointment cannot proceed.**

Please call the practice on 01474 358104 to reschedule your appointment.

• Do you, anyone in your household, or anyone in your support bubble, have any symptoms of COVID-19 – including:

o a new, continuous cough; or

o a high temperature (37.8oC or over); or

o a loss of, or change in, normal sense of taste or smell?

 • If you, anyone in your household, or anyone in your support bubble have, or have had, possible COVID-19, are you still in the self/household isolation period? If you, anyone in your household, or anyone in your support bubble have tested positive for COVID-19, are you still in the self/household isolation period?

• If you have been notified by NHS Test and Trace that you’ve been in contact with a person with COVID-19, are you still in the isolation period?

• If you have entered or returned to the UK in the last 14 days, are you required to self-isolate?

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Risk: There is a very small increased risk of contracting COVID-19 inherent in attending the practice

There is a higher than usual chance of a last- minute cancellation due to current unpredictable circumstances re PPE, staffing, etc.

A one-way system is in place at the practice. You will enter via the front door and leave through the fire exit door turn right at the bottom of the stairs.

Only the patient is to enter the practice where possible, social distancing measures are in place, and where this is not possible you will see screens in place. When the patients name appears on the call-up screens the parent will make their way to the surgery. If you see a patient coming down the stairs please stand back inside the waiting area to allow that patient coming down the stairs to leave the premises.

Only attend at the appointment time. If surgery is running late or you arrive to early we may ask you to wait outside.

To reduce patients waiting at the reception desk follow-up appointments will be sent via letter/text or email due to the one-way system in place in the practice.

Toilet facilities will not be available unless an emergency due to cleaning after use.

Everyone entering the practice are asked to wear a face covering and will have their temperature taken. Please use the hand sanitizer at the point of entry to the building and entering the surgeries.